

# CampusAI Terms and Conditions

Effective from 2026-03-26

## 1. GENERAL CONDITIONS

1. CampusAI is a revolutionary educational platform that supports access to artificial intelligence, available at: <http://platform.campus.ai/>, <https://app.campusai.pl/>, <https://app.campus.ai> and <https://campus.ai/> ("Platform").
2. Information about our mission, vision and organization can be found on the website <https://campusai.pl/> ("Website"). Within the Website, we enable browsing, as well as using electronic services and the Platform.
3. The Terms and Conditions define the rules for using the Platform. The provisions of the Terms and Conditions apply to services provided within its framework by **CampusAI P.S.A.** based in ul. Chmielna 73, 00-801 Warsaw, Poland  
NIP: 5273051714  
KRS: 0001030100  
Share capital: 14.001.405,00 PLN  
("We" or "CampusAI") on behalf of Users. The Terms and Conditions specifically define the types, scope and conditions of the provision of electronic services.
4. The terms used in the Terms and Conditions have the following meanings:

**AI** -- Artificial Intelligence;

**Plans** -- document containing information about the Spaces we provide and the available Access Packages, their cost and period of availability, available here: <https://www.campus.ai/offer>;

**Authentication Data** -- Data that allow the User (or the persons authorized by them) access to the Account, including in particular login/email and password;

**Consumer** -- A user who is: (1) a natural person who has entered into a contract with CampusAI not directly related to their business or professional activities, or (2) a natural person who is engaged in a business and has entered into a contract with CampusAI directly related to that business, provided that the contract does not have a professional nature for this person, particularly based on the nature of their business activities as registered under the regulations on the Central Register and Information on Economic Activity.

**Account** -- an electronic service within the meaning of the Polish Act on Electronic Services, provided for the duration of the Agreement, constituting a user account on the Platform identified by an individual name (login/email) and password, which allows access to the Space under the terms set in the Terms and Conditions;

**Courses** -- training modules within a given Space;

**MultiBot** -- a tool that enables launching and testing different AI models from a single application. The additional MultiBot Terms and Conditions are available here: [INSERT LINK](#);

**Billing Period** -- as specified in the Plans and chosen by the User, it refers to the subscription period for accessing the Platform within the selected Access Package for which the User incurs a charge;

**Access Package** -- a package of specified Products (e.g., basic package -- annual, LifeTime package -- indefinite) available to the User in the Plans, upon entering into an Agreement;

**Product** -- digital content or services provided by CampusAI on the Platform and Website, including Spaces and Courses as well as Toolbox, Community, custom Applications (AI Promptbook or AI Gym), Projects and Multibot, for which Additional Terms and Conditions may be made available; Products are available in Polish and English.

**Partner Program** -- initiative that enables both Consumers and Businesses to earn by promoting CampusAI's products or services. Participants in the program receive compensation for referring new customers or for sales generated by their recommendations. Additional rules for the Partner Program are available here: [INSERT LINK](#).

**Business** -- a User who is a natural person (not a Consumer), as well as a legal entity or an organizational unit without legal personality, which a separate law grants legal capacity, engaged in business or professional activity;

**Spaces** -- sections (e.g., Co-crafting School, AI Gym) and other spaces/services offered through the Platform;

**Rank** -- the level a User holds, which allows access to specific Spaces and Courses after earning a certain number of points and meeting additional conditions (e.g., completing a specific Course);

**Terms and Conditions** -- these Terms and Conditions;

**Additional Terms and Conditions** -- a separate set of rules that defines the specific terms of use for a given Space;

**Force majeure** -- an external event that could not have been anticipated nor prevented;

**Agreement** -- an agreement entered into between the User and CampusAI, under the Terms and Conditions;

**End Device** -- a device through which it is possible to use the Platform and Products;

**Polish Act on Electronic Services** -- the Act of July 18, 2002, concerning the provision of electronic services (Journal of Laws 2024, item 1513, as amended later);

**User** -- an individual who is either a Consumer or a Business, and has entered into an Agreement with CampusAI under the terms set out in the Terms and Conditions;

**Technical Requirements** -- a web browser in the latest version, with cookies enabled and an active email address.

## 2. PLATFORM USE

1. The platform is designed for Users. Only individuals with full legal capacity can enter into the Agreement, in the case of Users who are natural persons. For individuals with limited legal capacity (e.g., under 18 years of age), entering into an Agreement is only possible after obtaining consent from a legal representative (e.g., a parent). CampusAI may require the submission of such consent.
2. To use the Platform, the User's environment must meet the Technical Requirements. If the Product doesn't comply with the Terms and Conditions or the Additional Terms and Conditions, the User will collaborate with CampusAI to verify whether such non-compliance stems from the characteristics of the User's digital environment. This collaboration occurs within a reasonable scope, using the least burdensome technical measures possible.
3. To use the full range of features on the Platform, the User is required to familiarize themselves with the introductory Course available on the platform. Achieving higher Ranks will unlock access to additional Spaces and Courses.
4. CampusAI does not provide technical support related to the Platform unless otherwise stated. The Products are delivered in the latest available version without the need to take additional actions for their update.
5. Current information on specific threats related to the use of services provided electronically is available after contacting CampusAI. The User is required to provide true and accurate data and to protect them from unauthorized access. Within the settings available on the Platform, Users can modify their Account data.
6. Within the Platform, it's forbidden to introduce any unlawful content, including specifically unauthorized data (such as malicious software, bots, viruses, spyware, password-cracking software, encryption codes, "worms", etc.) as well as content that infringes on the rights of third parties (such as personal rights or copyright).
7. Users can contact CampusAI via the email address: [info@campus.ai](mailto:info@campus.ai).
8. Optionally, Users may also utilize the available services without the need to create an account,
  - e.g., the newsletter --- a free service that involves CampusAI sending email messages, including commercial information, after obtaining consent. Users can unsubscribe at any time by clicking the "Unsubscribe" button or by contacting CampusAI.
9. The rules for processing users' personal Data are available in the privacy policy here: [INSERT LINK](#).

## 3. CONDITIONS OF ACCESS TO THE SPACE

1. Purchasing access to Spaces offered on the Platform for the period indicated in the Plans is possible within the selected Access Package.
2. Access to the Space requires setting up an Account. A user can only have one account.
3. The process of setting up an Account and gaining access to the Space can take various forms. It usually involves:
  - selecting an Access Package from the Plans and clicking the "Join" / "Buy Now" button;

- entering the Authentication Data in the first stage;
  - accepting the Terms and Conditions and clicking the "Create Account" button;
  - completing the registration process by clicking the "Next" button and providing the required User data (VAT number is optional);
  - submitting the completed form by clicking the "Submit" button and confirming the form;
  - selecting the Access Package, payment method, and confirming their choice by clicking "Order and pay";
  - paying for the chosen Access Package (as per Section 4).
4. It is also possible to create an Account by making a purchase or through the procedure described on the Platform --- the relevant links and instructions are located in the appropriate tabs.
  5. Making a payment results in the creation of an Account and the conclusion of an Agreement.
  6. CampusAI will confirm the agreement by sending an email to the provided address. Access to the Account is available for the duration of the Agreement.
  7. Accessing the Space may require accepting the relevant Additional Terms and Conditions and achieving the required number of points/Rank, according to the rules specified in those Additional Terms and Conditions.
  8. To use some Spaces, it might be necessary to install additional tools or gain access to third-party services --- this information can be found in the relevant Additional Terms and Conditions.
  9. Users can terminate the use of the Platform, Product or selected Space at any time in accordance with the rules set out in Sections 9 and 10 of the Terms and Conditions.

## 4. PAYMENTS

1. Users can make a one-time payment for the Access Package or pay periodically in selected Billing Periods.
2. Payments are processed exclusively online in a single session. To make a payment, users will be redirected to an external payment operator's website, where they can complete the transaction using a payment card (card number, expiration date, CVC code or other required data).
3. A payment confirmation will be sent to the email address provided during registration.
4. CampusAI collaborates with payment service providers to ensure convenient payment methods and data security. Payment methods may be updated based on information from providers. For more information, see the Privacy Policy available here: [INSERT LINK](#)
5. After accepting the purchase data (type of Access Package and payment amount) and clicking the confirmation button, the user be automatically redirected to the payment page.
6. CampusAI will issue an invoice (after providing a VAT number) or another accounting document in relation to the Agreement. The user consents to receive documents electronically at

the email address provided during registration.

## **5. COMPLAINTS**

1. Users have the right to file a complaint regarding the operation of the Website, Platform or Product. To this end, they can send a message to the email address info@campus.ai or by post to the address: ul. Chmielna 73, 00-801 Warsaw, Poland.
2. In the complaint, it's recommended to include at least: first and last name, company (if applicable), email address and reason for the complaint. If the information provided is insufficient, CampusAI may request that it be supplemented before providing any response.
3. For Consumers, a response will be provided within 14 days of receiving the complaint, while for Businesses, it will be within 30 days. The response will be sent to the provided email address.
4. For Consumers, the absence of a response by the set deadline implies that the complaint has been approved.

## **6. PROTECTION OF INTELLECTUAL PROPERTY RIGHTS**

1. It is forbidden to copy photos and other graphic materials, print texts, or publish them on the internet without prior permission from the authorized persons.
2. Using the aforementioned materials without permission is illegal and may result in legal proceedings.
3. The User consents to CampusAI using any works or images, as well as all content ("Content") created through the Platform or Products --- if posted on the Platform or generated during its use --- for informational and marketing purposes. In connection with this, the User grants CampusAI an indefinite, non-exclusive license without territorial restrictions, that covers:
  - consolidating, duplicating and producing copies or their parts by any technique (including printing, reprography, magnetic and digital recording);
  - public performance, exhibition, display, playback, broadcasting and sharing of Content on the internet or intranet;
  - creating summaries, cuts, modifications and translations;
  - combining Content segments with other works;
  - using the Content in whole or in part.

## **7. SPECIAL RULES REGARDING THE USE OF THE PLATFORM**

1. CampusAI grants the User a limited, non-exclusive, non-transferable license to access and view the Products for which the required fees have been paid, solely for personal, non-commercial, educational purposes, in accordance with the Terms and Conditions and conditions pertaining to individual Products.

2. Access to the Platform and Products is:
  - non-exclusive (the same access can be granted to others);
  - non-transferable and non-assignable;
  - revocable (granted for the term of the Agreement, with the possibility of revocation in specific situations);
  - limited (use in accordance with the Terms and Conditions).
3. Access to the Platform authorizes the performance of the following activities:
  - launching, displaying and using the Platform via an End Device;
  - storing, displaying, loading, browsing and searching data via an End Device;
  - entering data into the End Device.
4. The use of the Platform and Products is limited to the purposes specified in the Terms and Conditions and in accordance with the functionalities provided. Granting access does not transfer ownership rights to intellectual property, including logos, designs, APIs, source code and know-how.
5. All rights to the Platform, Products, APIs, databases and content remain the property of CampusAI and its licensors. The user does not have the right to use the CampusAI name, logo, domain names or other identifying marks.
6. In the event of a violation of the Terms and Conditions, CampusAI will call on the user to cease the violations, setting a deadline of at least 7 days. In case of no response, CampusAI may block access to the Platform or terminate the Agreement with immediate effect.
7. Users do not acquire any rights to the Platform or Products beyond those specified in the Terms and Conditions --- they do not have the right to derivative rights or to the source code.
8. Users are not authorized to:
  - reproduce, decompile, decrypt or modify the source code;
  - conduct statistical analyses;
  - duplicate permanently or temporarily the whole or part of the Platform, except for temporary duplication in the Device's memory;
  - translate, adapt, change layouts or perform modifications;
  - avoid or interfere with the Platform's security mechanisms;
  - use a backup alongside the Platform;
  - misuse the Platform's storage resources;
  - avoid restrictions imposed on the Account;
  - duplicate or modify the code and distribute such modified versions.
9. Granting access does not transfer ownership rights to any copies of the Platform, Products or media.

10. CampusAI reserves the right to revoke the license for access at any time, for example if the content violates copyright laws.
11. Information obtained through the use of the Platform cannot be employed for purposes other than those specified in the Terms and Conditions, cannot be shared with third parties or used to create software that infringes copyright or for reverse engineering.
12. The provisions regarding unauthorized actions also apply to the Website.

## **8. LIABILITY**

1. CampusAI is legally responsible for ensuring that the Platform and Products comply with the Terms and Conditions.
2. The Products are offered solely for informational purposes and do not constitute advice (legal, medical, etc.). The use of the products is at the User's own risk.
3. To the extent permitted by law, CampusAI does not provide warranties regarding the suitability, reliability, availability, timeliness, security, error-free operation or accuracy of the Platform and Products --- hereby excluding all warranties, both express and implied.
4. In the case of a Business, CampusAI's liability for damages (such as service interruptions, technical errors, third-party actions, unauthorized access, data loss) is limited to the total amount of fees paid in the last 12 months and covers only direct damages.
5. CampusAI is not responsible for any damages resulting from the lack of complete, correct and up-to-date data provided by the User.
6. Neither the User nor CampusAI are responsible for non-performance or defective performance of the Agreement if it is caused by Force Majeure.
7. CampusAI is not liable to Businesses for ensuring the proper functioning of the Platform or Products --- the warranty is excluded.

## **9. AGREEMENT DURATION, MODIFICATION AND TERMINATION**

1. The Agreement has been concluded for an indefinite period. The User can terminate the Agreement at any time by contacting CampusAI at the email address: info@campus.ai.
2. For recurring payments (e.g., annual), the fee is charged upfront for each recurring Billing Period, no later than the day the first period began. The payment allows to use the Products in accordance with the Terms and Conditions and the chosen Access Package, which will be renewed until the User cancels.
3. If the User cancels the Access Package (e.g., annual) during the Billing Period, access will be maintained until the end of the paid period, after which the Agreement will be terminated.
4. If the User cancels their lifetime package, access will expire three months from the date of cancellation and the Agreement will be terminated. Then, CampusAI will refund a fee calculated proportionally to the usage time.
5. CampusAI reserves the right to immediately terminate the Agreement or block access:

- in the event of a flagrant violation of Section 6 or 7 of the Terms and Conditions;
  - in case of delay or non-payment.
6. For Consumers, CampusAI may change the Terms and Conditions or terminate the Agreement with a one-month notice period in the event of:
    - changes in the scope or methods of delivering Products and Technical Requirements;
    - changes resulting from legal regulations.
  7. For Businesses, CampusAI may change the Terms and Conditions or terminate the Agreement at any time, without giving a reason.
  8. Users cannot assign or transfer any rights and obligations arising from the Terms and Conditions.
  9. The changes to the Terms and Conditions will take effect 15 days after the information is sent (via Platform notifications or email). If the User does not want to accept the new terms, they have the right to terminate the Agreement (as per Sections 3 and 4 above).
  10. The agreement is made in Polish or English.
  11. Terminating the Agreement also results in the termination of all agreements arising from Additional Terms and Conditions.

## **10. RIGHT TO WITHDRAW FROM THE AGREEMENT**

1. The User has the right to withdraw from the Agreement without stating a reason within 14 days of its conclusion. For this end, they must send a statement before the deadline expires, and the full amount paid will be refunded.
2. To exercise their right to withdraw, Users must send a statement to the email address: info@campus.ai or by mail to the address: ul. Chmielna 73, 00-801 Warsaw, Poland. They can also use the withdrawal form provided in Appendix No. 1.
3. In case of withdrawing from the Agreement, payments will be refunded using the same method that was used for the purchase, unless the User agrees to a different method, at no additional cost.
4. The refund will be processed without undue delay, no later than 14 days after receiving the withdrawal statement.

## **11. FINAL PROVISIONS**

1. The governing law for the Terms and Conditions is the Polish law. In matters not regulated, applicable legal provisions apply. The provisions of the Terms and Conditions are not intended to limit Consumer rights. In case of any discrepancies between the provisions and the laws of the country where the Consumer resides, the laws of that country take precedence.
2. In the event of any disputes during the Agreement's term, CampusAI will endeavor to resolve them amicably. If no agreement is reached, the competent court for the location of CampusAI's headquarters will decide, or for a Consumer, in accordance with applicable regulations. The

Consumer has the right to out-of-court dispute resolution methods, including through the ODR platform available at: <http://ec.europa.eu/consumers/odr/>.

3. The content of the Terms and Conditions is available on a dedicated subpage of the Platform and can be saved, printed or screenshotted.
4. The Terms and Conditions take effect from **February 13, 2025**.
5. Attachment No. 1 to the Terms and Conditions -- The declaration of withdrawal from the Agreement is an integral part of the Terms and Conditions.

## **Attachment No. 1 to the Terms and Conditions**

### **Declaration of Withdrawal from the Agreement**

Place, date

.....

Consumer(s) Name and Surname

.....

Consumer(s) Address

.....

**CampusAI P.S.A.**

Chmielna 73

00-801 Warsaw

info@campus.ai

### **Declaration of Withdrawal from an Distance Contract**

I hereby inform you of my withdrawal from the service agreement regarding the Platforms at <https://campusai.pl> and <https://campus.ai>

Date of signature of the agreement: .....

Date of receipt of acquired services: .....

Invoice number / receipt transaction number \*: .....

Bank account number for refund: .....

Consumer signature (only if the form is sent in paper):

Date: .....

Consumer signature

.....